

2012 WAVE Award Recipients

Best Airline, Domestic

Delta Air Lines

Best Airline, International

Singapore Airlines

Best North American Rail Vacation Provider

Rocky Mountaineer

Best Tour Operator, Escorted

Globus Family of Brands

Best Tour Operator, FIT

Travel Impressions

Best Tour Operator, Africa

Abercrombie & Kent

Best Tour Operator, Asia

Pacific Delight Tours

Best Tour Operator, Middle East

IsramWorld

Best Tour Operator, Australia/New Zealand/South Pacific

Qantas Vacations

Best Tour Operator, Hawaii

Pleasant Holidays

Best Tour Operator, Mexico

Apple Vacations

Best Tour Operator, USA/Canada

Collette Vacations

Best Tour Operator, Europe

Trafalgar

Best Tour Operator, Central/South America

Tauck

Most Knowledgeable Tour Operator Reservations Staff

Globus Family of Brands

Tour Operator Providing the Best Travel Agent Support

Globus Family of Brands

Best New Ship (ocean-going)

Celebrity Silhouette

Best New Ship (river cruise)

Super Ship Antoinette, Uniworld Boutique River Cruise Collection

Cruise Line Providing the Highest Client Satisfaction (more than 1,100 passengers)

Celebrity Cruises

Cruise Line Providing the Highest Client Satisfaction (less than 1,100 passengers)

Crystal Cruises

Cruise Line Providing the Best Travel Agent Support

Royal Caribbean International

Best Overall Cruise Line for River Cruising

Viking River Cruises

River Cruise Line Providing the Best Travel Agent Support

Viking River Cruises

Best Onboard Entertainment

Royal Caribbean International

Best Line for Cruise Value (ocean-going)

Norwegian Cruise Line

Best Line for Cruise Value (river cruise)

AmaWaterways

Best Onboard Teen Program

Royal Caribbean International

Best World Cruise

Regent Seven Seas Cruises

Best New Resort or Major Renovation, Caribbean

Secrets Royal Beach Punta Cana (Dominican Republic)

Best New Resort or Major Renovation, Hawaii

Aulani, a Disney Resort & Spa (Oahu)

Best New Resort or Major Renovation, Mexico

Azul Fives Hotel, by Karisma (Cancun)

Hotel/Resort Chain Providing the Best Travel Agent Support

Starwood Hotels and Resorts

Best Hotel Children's Program, Hawaii

Aulani, a Disney Resort & Spa (Oahu)

Best Resort Spa, Hawaii

Spa at Four Seasons Resort Hualalai at Historic Kaupulehu (Hawaii Island)

Best Resort Spa, Mexico

Spa at Four Seasons Resort Punta Mita (Punta Mita)

Best Resort Spa, Caribbean

Red Lane Spa at Sandals Royal Bahamian (the Bahamas)

Destination With the Highest Client Satisfaction, Asia

China

Destination With the Highest Client Satisfaction, Europe

Ireland

Best Hawaiian Island for Outdoor Activities

Maui

Best Destination for a Destination Wedding

Hawaii

Favorite Three-Night Destination to Sell

Las Vegas

Best Mexico Destination for a Cultural Experience

Riviera Maya

Best of the West: Best Western Destination for a Ski Vacation

Vail (Colorado)

WRITE-IN CATEGORIES:

Favorite Individual

Hotel Sales Representative

Diane Fraser

Aston Hotels & Resorts

Favorite Individual

Tour Operator Sales Representative

Susan Creighton

Travel Impressions

Favorite Individual

River Cruise Sales Representative

Michael Weldon

Viking River Cruises

Favorite Individual
Cruise Sales Representative
Jeff Geston
Celebrity Cruises

International Tourist Board
Providing the
Best Travel Agent Support
Jamaica Tourist Board

TravelAge West 2012 Trendsetter Award Recipients

Best Group Booking Sales Effort

Winner: Debra Kerper, Easy Access Travel

Runner Up: Maureen Dinnocenzo, Above & Beyond Travel

Upward Bound, RockStar Agent Under 40

Winner: Ryan McGredy, Moraga Travel

Runner Up: Daniela Harrison, Avenues of the World Travel

Industry Activist, Notable Achievements in Support of Travel Agents

Winner: Jason Coleman, Jason Coleman, Inc.

Runner Up: Marc Kassouf, PRIDE Travel